# RMAs

## Returns

I

- Create RMA From Source Invoice Or Serial Number
- Specify Item(s) Authorization
- Handling Charges (Restocking Fees, Handling Charges)

R

- Specify Item(s) Authorization
- Specify Item(s) Authorization

## Invoices (Vouchers)

- Create RMA From Source Invoice Or Serial Number
- Specify Item(s) Authorization
- Refund Amount

I

- Issue Credit To Customer

## Returns

R

- Create RMA From Source Invoice / Serial #
- Specify Item(s) Authorization
- Handling Charges (Restocking Fees, Handling Charges)

R

- Receive Material Against Internal PO
- Re-Work Order Using Returned Material On BOM

R

R

- Work Order Process
- Inspect / Complete Finished Good
- Ship & Invoice Customer

I

- Create RMA From Source Invoice / Serial #
- Specify Item(s) Authorization
- Handling Charges (Restocking Fees, Handling Charges)

R

- Create RMA From Source Invoice / Serial #
- Cross Ship (If Necessary) Ahead Of Return
- Issue Credit To Customer

O

- Replacement Item Stock Order For Customer
- Cross Ship (If Necessary) Ahead Of Return

**Integrated Quality Tracking Flowchart** View PDF

**Invoicing, A/R Payments, And Cash Deposits Flowchart** View PDF

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