



How do I create an RMA in Cetec ERP? First, I'll navigate to my invoice for the corresponding order. In this case, I'll click Sales,

SALES

PARTS

PURCHASING

WAREHOUSE

ACCOUNTING

PRODUCTION

ADMIN

Welcome Cetec ERP Support! (You Are On The **LITE** Support Plan)

[SELL EXISTING STOCK](#)
[BUILD A PART](#)
[BUY FROM A VENDOR](#)

### OPEN ORDER BACKLOG

# Open Order Lines: 206      Total Resale: \$2,099,299.67      Total GP: \$1,280,470.77

Order #	Line #	Customer	Part #	Resale	Ship Date
632.1	2	Applied Materials, Inc.	ZZZEXCESS MATERIAL CHARGE	\$900.00	
9.1	1	Products & More	FIGPRODUCT	5,000.00 MXN	2019-06-28
103.1	1	Products & More	RAW2847199	\$0.38	2019-07-30
117.1	2	Stanford University	BOMPAGE-1	\$1,500.00	2019-08-22
114.1	2	Edge Products	FIG-123124	\$933.00	2019-08-27
114.1	4	Edge Products	NEU1234	\$48.70	2019-08-27

[View All Orders](#)

[Backlog by Customer](#)

### INVOICE VALUES

	Ext Resale	Cost	GP Value	GM %
Yesterday	\$0.00	\$0.00	\$0.00	0 %
Today	\$20,000.00	\$2,030.00	\$17,970.00	89 %
MTD	\$194,683.78	\$25,169.32	\$169,514.46	87 %
Prior MTD	\$9,527.10	\$5,725.26	\$3,801.84	39 %
Prior Year MTD	\$2,238.30	\$1,640.57	\$597.73	26 %
Prior Month	\$70,810.40	\$12,742.62	\$58,067.78	82 %
YTD	\$665,018.84	\$341,918.97	\$323,099.87	48 %
Prior YTD	\$25,178.76	\$3,502.26	\$21,676.51	86 %
Prior Year	\$4,497,169.68	\$370,575.48	\$4,126,594.20	91 %

### BOOKED VALUES

	Ext Resale	Cost	GP Value	GM %
Yesterday	\$0.00	\$0.00	\$0.00	0 %
Today	\$0.00	\$0.00	\$0.00	0 %
MTD	\$674,424.85	\$5,350.25	\$669,074.60	99 %

### OPEN SALES ORDERS

This Month:

Next Month:

Third Month:

Remaining:

Resale

click Invoices,

CETEC ERP

SALES PARTS PURCHASING WAREHOUSE ACCOUNTING PRODUCTION ADMIN

QUOTES ORDERS INVOICES CUSTOMERS LEADS OPPORTUNITIES FORECASTS REPORTS

OPEN ORDER BACKLOG

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117.1	2	Stanford University	BOMPHAGE-1	\$1,500.00	2019-08-22
114.1	2	Edge Products	FIG-123124	\$933.00	2019-08-27
114.1	4	Edge Products	NEU1234	\$48.70	2019-08-27

(Go To Order)

Go

View All Orders

Backlog by Customer

INVOICE VALUES

	Ext Resale	Cost	GP Value	GM %
Yesterday	\$0.00	\$0.00	\$0.00	0 %
Today	\$20,000.00	\$2,030.00	\$17,970.00	89 %
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Prior Year	\$4,497,169.68	\$370,575.48	\$4,126,594.20	91 %

Update

BOOKED VALUES

	Ext Resale	Cost	GP Value	GM %
Yesterday	\$0.00	\$0.00	\$0.00	0 %
Today	\$0.00	\$0.00	\$0.00	0 %
MTD	\$674,424.95	\$5,350.35	\$669,074.60	99 %

OPEN SALES ORDERS

This Month:

Next Month:

Third Month:

Remaining:

Resale

click Invoice List,

CETEC ERP

SALES PARTS PURCHASING WAREHOUSE ACCOUNTING PRODUCTION ADMIN

QUOTES ORDERS INVOICES CUSTOMERS LEADS OPPORTUNITIES FORECASTS REPORTS

INVOICE LIST

# Open Order Lines:

Order #	Line #	Customer
632.1	2	Applied
9.1	1	Product
103.1	1	Product
117.1	2	Stanford
114.1	2	Edge Pro
114.1	4	Edge Pro

Yesterday

Today

MTD

SALES BY PART

COMPONENT/BASE PART SHIPMENTS

SERIAL LIST

TOP LEVEL SERIALS/WARRANTY

RMA LIST

COST COMPARISON

STD COST HISTORY

LABOR VARIANCE

INVOICE AS USED

INVOICE COMMISSIONS

COMMISSION BREAKDOWN

INVOICE VENDOR COMMISSIONS

COMMISSION PAYMENTS

SKID LIST

POS

SHIP AND DEBITS

SHIP AND DEBIT ASSOCIATIONS

EC SALES REPORT

Total GP: \$1,280,470.77

	Resale	Ship Date
ARGE	\$900.00	
	5,000.00 MXN	2019-06-28
	\$0.38	2019-07-30
	\$1,500.00	2019-08-22
	\$933.00	2019-08-27
	\$48.70	2019-08-27

All Orders

GP Value

GM %

0.00	\$0.00	0 %
0.00	\$0.00	0 %
25	\$660,065.50	96 %

INVOICE VALUES

	Ext Resale	Cost	GP Value	GM %
Yesterday	\$0.00	\$0.00	\$0.00	0 %
Today	\$20,000.00	\$2,030.00	\$17,970.00	89 %
MTD	\$194,683.78	\$25,169.32	\$169,514.46	87 %
Prior MTD	\$9,527.10	\$5,725.26	\$3,801.84	39 %
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YTD	\$665,018.84	\$341,918.97	\$323,099.87	48 %
Prior YTD	\$25,178.76	\$3,502.26	\$21,676.51	86 %
Prior Year	\$4,497,169.68	\$370,575.48	\$4,126,594.20	91 %

Update

OPEN SALES ORDERS

This Month:

Next Month:

Third Month:

Remaining:

Resale

and click **Submit**.

Prepart	<input type="text" value="Search parts"/>	Cust Part	<input type="text"/>	Location	<input type="text"/>
Tracking #	<input type="text"/>	Deferred Revenue	All <input type="text"/>	View By	Header <input type="text"/>
Trans Code	All <input type="text"/>	WH Transfer	All <input type="text"/>	Credit Memos?	Exclude <input type="text"/>
Ship Via	All <input type="text"/>	Print All?	<input type="checkbox"/>	Production Line	All <input type="text"/>
Sent/Emailed?	All <input type="text"/>	AR Status	All <input type="text"/>	Name	<input type="text"/>
Cost Center	(All Cost Centers) <input type="text"/>	Inside Sales	All <input type="text"/>	Outside Sales	All <input type="text"/>
Parts Call Out	<input type="text"/>	Patient Name	<input type="text"/>		
			Less Options <input type="text"/>	<b>Submit</b>	Print
<b>Note:</b> Some columns are excluded on exports of > 1000 rows. Consolidated invoices can be accessed by clicking on a Customer, then selecting "Consolidated Invoices" from the side bar.					

CLICK 'SUBMIT' TO VIEW RESULTS

Then I click into my invoice / closed order.

Ship ViaAll

Print All?☐

Production LineAll

Sent/Emailed?All

AR StatusAll

Name

Cost Center(All Cost Centers)

Inside SalesAll

Outside SalesAll

Parts Call Out

Patient Name

Less Options


Submit

Print

**Note:** Some columns are excluded on exports of > 1000 rows. Consolidated invoices can be accessed by clicking on a Customer, then selecting "Consolidated Invoices" from the side bar.

Displaying 1 - 13 of 13   [Export](#)   [+/- Columns](#)

Invoice	Customer	Bill State	Cust PO	Invoice Date	AR Due Date	Inside Sales	Ext Cost	Ext Resale	Tax Group	Tax Collected	Tax	Total	GP	Print?
661.1-2	Edge Products	TX	94342342	2022-04-18	2022-05-18	George Smith	\$2,030.00	\$20,000.00		\$0.00	\$0.00	\$20,000.00	\$17,970.00	<input type="checkbox"/>
661.1-1	Edge Products	TX	94342342	2022-04-13	2022-05-13	George Smith	\$16,240.00	\$160,000.00		\$0.00	\$0.00	\$160,000.00	\$143,760.00	<input type="checkbox"/>
534.1-1	Vance Refrigeration	PA	123414-1	2022-04-08	2022-05-08		\$80.00	\$1,487.83		\$0.00	\$0.00	\$1,487.83	\$1,407.83	<input type="checkbox"/>
659.1-1	South Austin Hospital Laboratory	TX	0802342342	2022-04-07	2022-05-07		\$182.33	\$1,000.00		\$0.00	\$0.00	\$1,000.00	\$817.67	<input type="checkbox"/>

 In the left side menu of the order screen, click **Create RMA**.

CETEC ERP

SALES

PARTS

PURCHASING

WAREHOUSE

ACCOUNTING

PRODUCTION

ADMIN

QUOTES

ORDERS

INVOICES

CUSTOMERS

LEADS

OPPORTUNITIES

FORECASTS

REPORTS

VIEW

EDIT

LEDGER

DETAILS/SERIALS

COST ANALYSIS

SELL AGAIN

UNINVOICE

PDF (QUICK)

COMMISSION

TAKE PAYMENT

CREATE RMA

PACKING SLIP

TRACEABILITY DOC

DOCUMENTS (0)

NOTES (0)

ORDER 659.1

Build Process 1 2 3 4 5

3. Pick Parts/Material Line 2(done), Line 3(done)

Customer	South Austin Hospital Laboratory	Location	MN
Bill To	South Austin Hospital Laboratory 901 W Ben White Blvd Austin TX 78704		
Ship To	South Austin Hospital Laboratory 901 W Ben White Blvd Austin TX 78704	Residential	No
End User			
Invoice Date	2022-04-07	Entry Date	2022-04-07
P.O. Number	0802342342	Terms	NET30
Inside Sales	Outside Sales		
Ship Via	UPS Ground	FOB/Incoterms	Shipment
Terms	NET30	Freight Cost	\$0.00

Help



Here on the RMA screen, input any relevant information.

**CETEC ERP**

SALES PARTS PURCHASING WAREHOUSE ACCOUNTING PRODUCTION ADMIN

QUOTES ORDERS INVOICES CUSTOMERS LEADS OPPORTUNITIES FORECASTS REPORTS

## RMA 31

EDIT

DOCUMENTS (0)

NOTES (0)

PDF

HISTORY

INVOICE 659.1

[Back To All RMAs](#)

Customer	South Austin Hospital	Status	<input checked="" type="radio"/> Open <input type="radio"/> Closed	Entered On	2022-04-18 By Cetec ERP Support
Source Invoice	659.1 (P.O. 0802342342)	Location	MN	RMA Type	None
RMA Reason Code	None	RMA Status Code	None	Customer PO	0802342342
Comments				Update	None Customer Service Defective Product
Receiving Vendor	Internal Vendor	Receiving Loc	N/A	Cost Center	
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	N/A	Cost Center	(Select Cost Center)

Create Rework

Success: RMA Created

Help



## RMA 31

EDIT

DOCUMENTS (0)

NOTES (0)

PDF

HISTORY

INVOICE 659.1

[Back To All RMAs](#)

Customer	South Austin Hospital	Status	<input checked="" type="radio"/> Open <input type="radio"/> Closed	Entered On	2022-04-18 By Cetec ERP Support	
Source Invoice	659.1 (P.O. 0802342342)	Location	MN	RMA Type	Customer Service ▾	
RMA Reason Code	None ▾	RMA Status Code	None ▾	Customer PO	None ▾	
					✓ Customer Service	
					Defective Product	
Comments	<div></div>			Update	Delete	
Receiving Vendor	Internal Vendor ▾	Receiving Loc	N/A ▾	Cost Center	(Select Cost Center) ▾	Create Receiving PO
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	N/A ▾	Cost Center	(Select Cost Center) ▾	Create Rework

Help



## RMA 31

EDIT

DOCUMENTS (0)

NOTES (0)

PDF

HISTORY

INVOICE 659.1

[Back To All RMAs](#)

Customer	South Austin Hospital	Status	<input checked="" type="radio"/> Open <input type="radio"/> Closed	Entered On	2022-04-18 By Cetec ERP Support	
Source Invoice	659.1 (P.O. 0802342342)	Location	MN	RMA Type	Customer Service ▾	
RMA Reason Code	None ▾	RMA Status Code	None ▾	Customer PO	0802342342	
Comments	<div></div>			Update	Delete	
Receiving Vendor	Internal Vendor ▾	Receiving Loc	N/A ▾	Cost Center	(Select Cost Center) ▾	Create Receiving PO
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	N/A ▾	Cost Center	(Select Cost Center) ▾	Create Rework

Help



## RMA 31

EDIT

DOCUMENTS (0)

NOTES (0)

PDF

HISTORY

INVOICE 659.1

[Back To All RMAs](#)

Customer	South Austin Hospital	Status	<input checked="" type="radio"/> Open <input type="radio"/> Closed	Entered On	2022-04-18 By Cetec ERP Support	
Source Invoice	659.1 (P.O. 0802342342)	Location	MN	RMA Type	Customer Service ▼	
RMA Reason Code	Damaged Product ▼	RMA Status Code	None ▼	Customer PO	0802342342	
Comments	<div>None</div> <div>✓ Damaged Product</div> <div>Label</div>			Update	Delete	
Receiving Vendor	Internal Vendor ▼	Receiving Loc	N/A ▼	Cost Center	(Select Cost Center) ▼	Create Receiving PO
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	N/A ▼	Cost Center	(Select Cost Center) ▼	Create Rework

Help



## RMA 31

EDIT

DOCUMENTS (0)

NOTES (0)

PDF

HISTORY

INVOICE 659.1

[Back To All RMAs](#)

Customer	South Austin Hospital	Status	<input checked="" type="radio"/> Open <input type="radio"/> Closed	Entered On	2022-04-18 By Cetec ERP Support	
Source Invoice	659.1 (P.O. 0802342342)	Location	MN	RMA Type	Customer Service ▼	
RMA Reason Code	Damaged Product ▼	RMA Status Code	Repair ▼	Customer PO	0802342342	
Comments	<div></div>			Update	Delete	
Receiving Vendor	Internal Vendor ▼	Receiving Loc	<div>None Complete Not Received Pending Customer Approval <b>✓ Repair</b> Waiting Information Waiting Parts</div>	Cost Center	(Select Cost Center) ▼	
				Create Receiving PO		
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	N/A ▼	Cost Center	(Select Cost Center) ▼	
				Create Rework		

Help



You can enter comments here.

PDF  
HISTORY  
INVOICE 659.1

Source Invoice	659.1 (P.O. 0802342342)	Location	MN	RMA Type	Customer Service
RMA Reason Code	Damaged Product	RMA Status Code	Repair	Customer PO	0802342342
Comments	<div></div>				<div>Update</div> <div>Delete</div>
Receiving Vendor	Internal Vendor	Receiving Loc	N/A	Cost Center	(Select Cost Center)
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	N/A	Cost Center	(Select Cost Center)
					<div>Create Receiving PO</div> <div>Create Rework Order</div> <div>Issue Credit</div>
Add CAR	<div>Search cars</div>	<div>Add CAR</div>			
Add NCR	<div>Search ncrs</div>	<div>Add NCR</div>			

Line	Prcpart	Qty	Invoice Cost	Invoice Resale	Unit Cost	Unit Resale	Rev	Return Qty	Defect Code	Received Qty	RMA Value		
------	---------	-----	--------------	----------------	-----------	-------------	-----	------------	-------------	--------------	-----------	--	--



To save your comments, click Update here.

PDF  
HISTORY  
INVOICE 659.1

Source Invoice	659.1 (P.O. 0802342342)	Location	MN	RMA Type	Customer Service
RMA Reason Code	Damaged Product	RMA Status Code	Repair	Customer PO	0802342342
Comments	They wanted a larger size.			Update	Delete
Receiving Vendor	Internal Vendor	Receiving Loc	N/A	Cost Center	(Select Cost Center)
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	N/A	Cost Center	(Select Cost Center)
					Issue Credit
Add CAR	Search cars	Add CAR			
Add NCR	Search ncrs	Add NCR			

Line	Prcpart	Qty	Invoice Cost	Invoice Resale	Unit Cost	Unit Resale	Rev	Return Qty	Defect Code	Received Qty	RMA Value		
------	---------	-----	--------------	----------------	-----------	-------------	-----	------------	-------------	--------------	-----------	--	--

Help



Before you can create a receiving PO or a rework order, you need to fill out this line. Enter the return quantity

Receiving VendorInternal VendorReceiving LocMain WarehouseCost Center(Select Cost Center)Create Receiving PO

Rework to Stock?Rework Order LocN/ACost Center(Select Cost Center)Create Rework Order

Issue Credit

Add CARSearch carsAdd CAR

Add NCRSearch ncrsAdd NCR

Line	Prctpart	Qty	Invoice Cost	Invoice Resale	Unit Cost	Unit Resale	Rev	Return Qty	Defect Code	Received Qty	RMA Value		
1	BOM1001	10	\$18.23	\$100.00	\$18.23	\$100.00		1	None	0	\$0.00	Show Serials	

Add:(part)(cost)(resale)(revisi)(qty)UpdateDelete



and the defect code.

Receiving VendorInternal Vendor

Receiving LocMain Warehouse

Cost Center(Select Cost Center)

Create Receiving PO

Rework to Stock?☐

Rework Order LocN/A

Cost Center(Select Cost Center)

Create Rework Order

Issue Credit

Add CAR

Search cars

Add CAR

Add NCR

Search ncrs

Add NCR

Line	Prctpart	Qty	Invoice Cost	Invoice Resale	Unit Cost	Unit Resale	Rev	Return Qty	Defect Code	Received Qty	RMA Value		
1	BOM1001	10	\$18.23	\$100.00	\$18.23	\$100.00		1	Bad Pro	0	\$0.00	Show Serials	
Add:	(part)				(cost)	(resale)	(revisi	(qty)				Update	Delete

None

✓ Bad Product

Customer Service

Wrong Product

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To save your changes, click **Update**.

Receiving VendorInternal Vendor

Receiving LocMain Warehouse

Cost Center(Select Cost Center)

Create Receiving PO

Rework to Stock?☐

Rework Order LocN/A

Cost Center(Select Cost Center)

Create Rework Order

Issue Credit

Add CAR

Search cars

Add CAR

Add NCR

Search ncrs

Add NCR

Line	Prctpart	Qty	Invoice Cost	Invoice Resale	Unit Cost	Unit Resale	Rev	Return Qty	Defect Code	Received Qty	RMA Value		
1	BOM1001	10	\$18.23	\$100.00	\$18.23	\$100.00		1	Bad Proi	0	\$0.00	Show Serials	

Add:

(part)

(cost)

(resale)

(revisi

(qty)

Update

Delete

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Now you have the option of creating a receiving PO by filling in this line of the form.

PDF  
HISTORY  
INVOICE 659.1

Source Invoice	659.1 (P.O. 0802342342)	Location	MN	RMA Type	None
RMA Reason Code	Damaged Product	RMA Status Code	Repair	Customer PO	0802342342
Comments	They wanted a larger size.			Update	Delete
Receiving Vendor	Internal Vendor	Receiving Loc	N/A	Cost Center	(Select Cost Center)
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	N/A	Cost Center	(Select Cost Center)
				Issue Credit	
Add CAR	Search cars	Add CAR			
Add NCR	Search ncrs	Add NCR			

N/A

Main Warehouse

Quarantine

Third Warehouse

Second Warehouse

Line	Prcpart	Qty	Invoice Cost	Invoice Resale	Unit Cost	Unit Resale	Rev	Return Qty	Defect Code	Received Qty	RMA Value		
------	---------	-----	--------------	----------------	-----------	-------------	-----	------------	-------------	--------------	-----------	--	--



PDF  
HISTORY  
INVOICE 659.1

Source Invoice	659.1 (P.O. 0802342342)	Location	MN	RMA Type	None
RMA Reason Code	Damaged Product	RMA Status Code	Repair	Customer PO	0802342342
Comments	They wanted a larger size.			Update	Delete
Receiving Vendor	Internal Vendor	Receiving Loc	Main Warehouse	Cost Center	(Select Cost Center)
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	Main Warehouse	Cost Center	(Select Cost Center)
			Quarantine		
			Third Warehouse		
			Second Warehouse		
			Issue Credit		
Add CAR	Search cars	Add CAR			
Add NCR	Search ncrs	Add NCR			

Line	Prcpart	Qty	Invoice Cost	Invoice Resale	Unit Cost	Unit Resale	Rev	Return Qty	Defect Code	Received Qty	RMA Value		
------	---------	-----	--------------	----------------	-----------	-------------	-----	------------	-------------	--------------	-----------	--	--

Help

Once you've filled in the appropriate fields, click **Create Receiving PO**.

PDF  
HISTORY  
INVOICE 659.1

Source Invoice	659.1 (P.O. 0802342342)	Location	MN	RMA Type	None
RMA Reason Code	Damaged Product	RMA Status Code	Repair	Customer PO	0802342342
Comments	They wanted a larger size.			Update	Delete
Receiving Vendor	Internal Vendor	Receiving Loc	Main Warehouse	Cost Center	(Select Cost Center)
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	N/A	Cost Center	(Select Cost Center)
					Issue Credit
Add CAR	Search cars	Add CAR			
Add NCR	Search ncrs	Add NCR			

Line	Prcpart	Qty	Invoice Cost	Invoice Resale	Unit Cost	Unit Resale	Rev	Return Qty	Defect Code	Received Qty	RMA Value		
------	---------	-----	--------------	----------------	-----------	-------------	-----	------------	-------------	--------------	-----------	--	--

Help



A link will appear here for your new receiving PO. Now you can quickly access it here in the RMA screen.

QUOTES ▾ ORDERS ▾ INVOICES ▾ CUSTOMERS ▾ LEADS ▾ OPPORTUNITIES ▾ FORECASTS ▾ REPORTS ▾

## RMA 31

EDIT  
DOCUMENTS (0)  
NOTES (0)  
PDF  
HISTORY  
INVOICE 659.1  
PO 777.1

[Back To All RMAs](#)

Customer

South Austin Hospital

Status

☒ Open ☐ Closed

Entered On

2022-04-18 By Cetec ERP Support

Source Invoice

659.1 (P.O. 0802342342)

Location

MN

RMA Type

None ▾

RMA Reason Code

Damaged Product ▾

RMA Status Code

Repair ▾

Customer PO

0802342342

Comments

They wanted a larger size.

Update

Delete

Receiving PO

777.1

Rework to Stock?

☐

Rework Order Loc

N/A ▾

Cost Center

(Select Cost Center) ▾

Create Rework Order

Issue Credit

Add CAR

Search cars

Q

Add CAR

Success: RMA Updated

Help



From the RMA screen, you can easily get to the invoice for the associated order.

**CETEC ERP**

SALES PARTS PURCHASING WAREHOUSE ACCOUNTING PRODUCTION ADMIN

QUOTES ORDERS INVOICES CUSTOMERS LEADS OPPORTUNITIES FORECASTS REPORTS

## RMA 31

EDIT  
DOCUMENTS (0)  
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PDF  
HISTORY  
**INVOICE 659.1**  
PO 777.1

[Back To All RMAs](#)

Customer	South Austin Hospital	Status	<input checked="" type="radio"/> Open <input type="radio"/> Closed	Entered On	2022-04-18 By Cetec ERP Support	
Source Invoice	659.1 (P.O. 0802342342)		Location	MN	RMA Type	None
RMA Reason Code	Damaged Product	RMA Status Code	Repair	Customer PO	0802342342	
Comments	They wanted a larger size.			Update	Delete	
Receiving PO	777.1					
Rework to Stock?	<input type="checkbox"/>	Rework Order Loc	N/A	Cost Center	(Select Cost Center)	Create Rework Order

Success: RMA Updated

Help



And from the order screen, you can easily get to your RMA(s) by clicking the plus sign here

VIEW

EDIT

LEDGER

DETAILS/SERIALS

COST ANALYSIS

SELL AGAIN

UNINVOICE

PDF (QUICK)

COMMISSION

TAKE PAYMENT

CREATE RMA

RMA

PACKING SLIP

TRACEABILITY DOC

DOCUMENTS (0)

NOTES (0)

ORDER 659.1

Build Process 1 2 3 4 5

3. Pick Parts/Material Line 2(done), Line 3(done)

Customer	South Austin Hospital Laboratory	Location	MN
Bill To	South Austin Hospital Laboratory 901 W Ben White Blvd Austin TX 78704		
Ship To	South Austin Hospital Laboratory 901 W Ben White Blvd Austin TX 78704	Residential	No
End User			
Invoice Date	2022-04-07	Entry Date	2022-04-07
P.O. Number	0802342342	Terms	NET30
Inside Sales	Outside Sales		
Ship Via	UPS Ground	FOB/Incoterms	Shipment
Terms	NET30	Freight Cost	\$0.00
Patient Name	Patient Height		
Tracking Numbers			
Internal Comments			
Comments			
Credit Hold Ignored	Yes	Ignored Credit Hold Notes	tracy said I could

Help



and then clicking on the RMA you want.

**Build Process** 1 2 3 4 5  
3. Pick Parts/Material Line 2(done), Line 3(done)

<b>Customer</b>	South Austin Hospital Laboratory	<b>Location</b>	MN
<b>Bill To</b>	South Austin Hospital Laboratory 901 W Ben White Blvd Austin TX 78704		
<b>Ship To</b>	South Austin Hospital Laboratory 901 W Ben White Blvd Austin TX 78704	<b>Residential</b>	No
<b>End User</b>			
<b>Invoice Date</b>	2022-04-07	<b>Entry Date</b>	2022-04-07
<b>P.O. Number</b>	0802342342	<b>Terms</b>	NET30
<b>Inside Sales</b>	<b>Outside Sales</b>		
<b>Ship Via</b>	UPS Ground	<b>FOB/Incoterms</b>	Shipment
<b>Terms</b>	NET30	<b>Freight Cost</b>	\$0.00
<b>Patient Name</b>	<b>Patient Height</b>		
<b>Tracking Numbers</b>			
<b>Internal Comments</b>			
<b>Comments</b>			
<b>Credit Hold Ignored</b>	Yes	<b>Ignored Credit Hold Notes</b>	tracy said I could



That's it. Now you can create an RMA in Cetec ERP!

CETEC ERP

SALES PARTS PURCHASING WAREHOUSE ACCOUNTING PRODUCTION ADMIN

QUOTES ORDERS INVOICES CUSTOMERS LEADS OPPORTUNITIES FORECASTS REPORTS

RMA 31

Pending Approval: Cetec ERP Support

EDIT

DOCUMENTS (0)

NOTES (0)

PDF

HISTORY

INVOICE 659.1

PO 777.1

Back To All RMAs

Customer

South Austin Hospital

Status

☒ Open ☐ Closed

Entered On

2022-04-18 By Cetec ERP Support

Source Invoice

659.1 (P.O. 0802342342)

Location

MN

RMA Type

None

RMA Reason Code

Damaged Product

RMA Status Code

Repair

Customer PO

0802342342

Comments

They wanted a larger size.

Update

Delete

Receiving PO

777.1

Rework to Stock?

☐

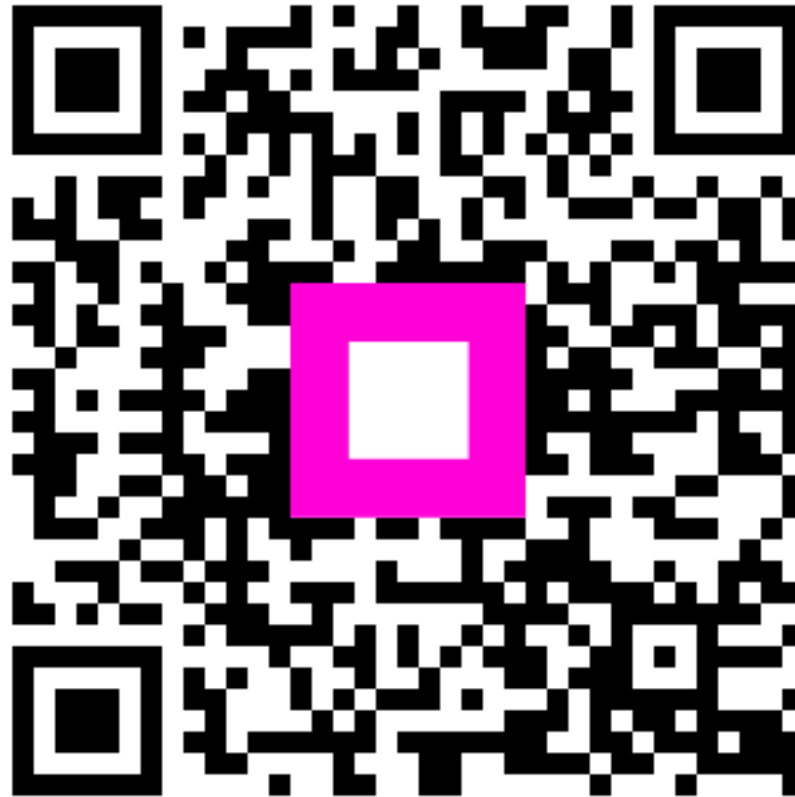
Rework Order Loc

N/A

Cost Center

(Select Cost Center)

Create Rework Order



Scan to go to the interactive player